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# KITCHENAID® REFRIGERATOR WARRANTY

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## ONE-YEAR FULL WARRANTY ON REFRIGERATOR

For one year from the date of purchase, when this refrigerator (excluding the water filter) is operated and maintained according to instructions attached to or furnished with the product, KitchenAid will pay for factory specified replacement parts and repair labor costs to correct defects in materials or workmanship. Service must be provided by a KitchenAid designated service company.

On models with a water filter: 30 day limited warranty on water filter. For 30 days from the date of purchase, when this filter is operated and maintained according to instructions attached to or furnished with the product, KitchenAid will pay for replacement parts to correct defects in materials and workmanship.

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## SECOND THROUGH FIFTH YEAR FULL WARRANTY ON CAVITY LINER AND SEALED REFRIGERATION SYSTEM PARTS AS LISTED

In the second through fifth years from the date of purchase, when this refrigerator is operated and maintained according to instructions attached to or furnished with the product, KitchenAid will pay for replacement or repair of the refrigerator/freezer cavity liner (including labor costs) if the part cracks due to defective materials or workmanship. Service must be provided by a KitchenAid designated service company.

Also, in the second through fifth years from the date of purchase, KitchenAid will pay for factory specified replacement parts and repair labor costs to correct defects in materials or workmanship in the sealed refrigeration system. These parts are: compressor, evaporator, condenser, dryer, and connecting tubing. Service must be performed by a KitchenAid designated service company.

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## SIXTH THROUGH TENTH YEAR LIMITED WARRANTY ON SEALED REFRIGERATION SYSTEM PARTS AS LISTED

In the sixth through tenth years from date of purchase, when this refrigerator is operated and maintained according to instructions attached to or furnished with the product, KitchenAid will pay for factory specified replacement parts to correct defects in materials or workmanship in the sealed refrigeration system. These parts are: compressor, evaporator, condenser, dryer, and connecting tubing.

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## LIFETIME LIMITED WARRANTY ON DOOR BINS AND CAN RACKS

For the life of the product, when this refrigerator is operated and maintained according to instructions attached to or furnished with the product, KitchenAid will pay for replacement of all SLIDE N LOCK™ Door Bins and SLIDE N LOCK™ Can Racks due to defective materials or workmanship.

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### KitchenAid will not pay for:

1. Service calls to correct the installation of your refrigerator, to instruct you how to use your refrigerator, to replace house fuses or correct house wiring or plumbing, to replace light bulbs, or replacement water filters other than as noted above.
  2. Repairs when your refrigerator is used in other than normal, single-family household use.
  3. Pickup and delivery. Your refrigerator is designed to be repaired in the home.
  4. Damage resulting from accident, alteration, misuse, abuse, fire, flood, improper installation, acts of God, or use of products not approved by KitchenAid or KitchenAid Canada.
  5. Any food loss due to product failure.
  6. Repairs to parts or systems resulting from unauthorized modifications made to the appliance.
  7. Replacement parts or repair labor costs for units operated outside the United States or Canada.
  8. In Canada, travel or transportation expenses for customers who reside in remote areas.
  9. Any labor costs during the limited warranty periods.
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## KITCHENAID AND KITCHENAID CANADA SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

**Outside the 50 United States and Canada, this warranty does not apply. Contact your authorized KitchenAid dealer to determine if another warranty applies.**

If you need service, first see the "Troubleshooting" section of this book. After checking "Troubleshooting," additional help can be found by checking the "Assistance or Service" section or by calling the KitchenAid Customer Interaction Center, **1-800-422-1230** (toll-free), from anywhere in the U.S.A. In Canada, contact your designated KitchenAid Canada service company or call **1-800-807-6777**. 2/02

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**Keep this book and your sales slip together for future reference. You must provide proof of purchase or installation date for in-warranty service.**

Write down the following information about your refrigerator to better help you obtain assistance or service if you ever need it. You will need to know your complete model number and serial number. You can find this information on the model and serial number label located on the inside wall of the refrigerator compartment.

Dealer name \_\_\_\_\_  
Address \_\_\_\_\_  
Phone number \_\_\_\_\_  
Model number \_\_\_\_\_  
Serial number \_\_\_\_\_  
Purchase date \_\_\_\_\_